

## Following are the Prerequisite steps to use ABCRS

1. ABCRS can only work from the "Internet Explorer 11" web browser (included in Windows 10). You can check your Internet Explorer version under the Help Menu – About Internet Explorer. If you are a "MacUser", getting to Internet Explorer (rather than Safari) is an extra step. If you need assistance accessing Internet Explorer through your home device, please work with your department IT staff. The ABCRS web address is:

<https://abcrs.resources.ca.gov/>

(If you see a blank screen when you get to the ABCRS home screen it is likely that you don't have Microsoft Silverlight loaded on your computer. See #2 below.)

2. Your workstation needs to have Microsoft Silverlight installed. You can see if you already have it installed or download it by clicking here:

<https://www.microsoft.com/getsilverlight/>

3. If you need help creating an account, please watch this video:

<https://abcrs.resources.ca.gov/Reports2/ABCRSHelp/video/HelpVideoViewer.aspx?file=LoginProfileMgt.mp4&caption=Create>